

NIKOLAOS ALEXIOU

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CAREER SUMMARY

Business savvy IT professional with 3+ years of IT success. Track record of building and supporting complex applications in Finance and Insurance industries. Proficient in Java, JavaScript, and many other programming languages. Energetic, positive, and effective in high-pressure situations.

SKILLS

- Software Development
- Debugging
- GemFire, Oracle, Sybase
- Critical Thinking
- Problem Solving
- Self-motivation
- Problem Diagnosis
- Project Planning
- JIRA, SVN, Jenkins
- Scrum, Kanban
- Leadership
- Production Support
- Java, JavaScript, Angular
- Microservices, Spring Boot
- Customer service
- Effective communication

PROFESSIONAL EXPERIENCE

Fannie Mae Software Engineer

5/2018 to 11/2019 (Full-time)
4/2016 to 4/2018 (Contract)

Developed lender application for this leader in secondary mortgage market. Supported over 5,000 external and internal customers. Application primarily coded in Java and JavaScript.

- Coded, tested, and deployed major and minor application releases. Eliminated defects and delivered customer functionality by accelerating cycles from monthly to bi-weekly.
- Developed custom price feature for internal users to automate manual process. Feature resulted in 100+ hours of savings as well as quality control and better auditing.
- Participated in on-boarding meetings to review application design and answer technical questions. Support boosted company image and increased customer satisfaction.
- Troubleshooted production issues 24x7 to mitigate downtime. Partnered with Shared Services and other teams to identify root cause and solutions while minimizing customer impact.

Verisk (formerly Insurance Services Office) Business Analyst

11/2009 to 9/2014

Developed rating algorithms for this leader in Property/Casualty Insurance industries. Supported many lines of business ensuring up-to-date rating and data compliance.

- Delivered C# rating algorithms by analyzing and implementing business requirements.
- Created VBA macros to improve productivity and product quality.
- Monitored Annual Verification Program and performed usability testing.

T3i Group Market Research Specialist

2/2008 to 10/2009

Responsible for reporting for this advisory firm specializing in telecommunications industry. Oversaw quarterly and custom reporting for clients to support insights for major vendors.

- Applied SQL and VBA to extract market data from internal database.
- Constructed pivot tables programmatically for clients improving quality and delivery times.
- Acted as Liaison for T3i Group and attended client, vendor and industry meetings.

EDUCATION

M.S Computer Science, Stevens Institute of Technology, 2013
B.A. Mathematics and Music, New Jersey City University, 2002